

For help call us at: <u>888-330-3368</u>

Complete Moving Internet & TV Checklist

Use this comprehensive checklist to ensure you don't miss any important steps when moving your home connectivity.

4-6 Weeks Before Moving
Research internet and TV providers at new address
☐ Compare available internet speeds and pricing
Review current service contracts and cancellation terms
☐ Make note of all rented equipment (modems, cable boxes, etc.)
2-3 Weeks Before Moving
☐ Contact current provider about service transfer or cancellation
\square Schedule installation at new address
☐ Confirm installation date and time window
Arrange temporary internet backup plan if needed
1 Week Before Moving
☐ Confirm installation appointment
☐ Ensure technician will have access to new property
Locate cable/phone line connections at new home
Pack current equipment safely for return or transfer
Moving Day
\square Be present for technician installation appointment
\square Test internet speed and TV channels before technician leaves
Set up WiFi network name and password
Connect essential devices (phones, laptops, smart home)
After Moving
Return old equipment to previous provider
☐ Cancel old service and confirm final bill
Update address with streaming services and online accounts
Optimize WiFi coverage and smart home setup